



Ministry of Finance

Grievance Redressal Officers for processing the complaints/information under e-way Bill System

Posted On: 18 JUL 2018 5:06PM by PIB Delhi

As per the decision of the GST Council, e-way bill system has been rolled-out in a staggered manner across the country. E-way bills are getting generated successfully and till 17th July, 2018, more than Thirteen Crore and Fifty Lakh e-way bills have been generated which includes Six Crore and Fifty Lakh E-way bills for Intra-State movement of goods.

Grievance Redressal Officers have been appointed by both the Central and State Governments under the provisions of e-way bill rules for processing the complaints/information uploaded by taxpayers/transporters regarding detention of their vehicle. List of these Grievance Redressal Officers is available at <http://www.cbic.gov.in/resources//htdocs-cbec/gst/GRO%20Officers%20-%20180718.pdf>.

Any difficulties or issues being faced by the trade and industry may be brought to the notice of Grievance Redressal Officers in your jurisdiction. Trade is also advised to make themselves conversant with e-way bill rules and be aware of mechanisms available for redressal of all their concerns.

DSM/RM/KA

(Release ID: 1539012) Visitor Counter : 204